



SAP Practice

SAP Landscape Disaster Recovery Planning

COMSYS' ERP practice focuses on creative and innovative solutions that address your company's current business initiatives, as well as future issues, such as what to do in the event of a disaster. With SAP landscape disaster recovery planning, COMSYS can help you define and implement a strategy for maintaining business continuity while protecting important elements of your SAP platform if a disaster does occur.

There are two main phases to COMSYS' ERP approach to disaster recovery planning: Business Impact Analysis and a Disaster Recovery Plan. During the Business Impact Analysis phase, our SAP-savvy consultants assist your business with the following:

- Establish a disaster recovery plan leader, as well as a Site Recovery Team (SRT) for each facility with mission-critical SAP applications.
- Identify the top five disasters that are most likely to occur within your enterprise (more than five creates a disaster plan that is overly complex and, therefore, unmanageable.)
- Determine what business functions, systems and processes would be impacted in the event of a disaster (i.e., communications, WAN, sales, payroll, etc.).
- Assist in determining a disaster's "critical impact point" and its significance to overall business operations. This information helps categorize each business function and drives the prioritization of risk mitigation and recovery strategies.

ABOUT COMSYS

- One of the largest IT services and solutions company in North America with revenues over \$750 million
- 52 offices in the US and Puerto Rico with additional offices in Canada and the UK
- Dedicated SAP Service Line:
 - SAP-Gold Consulting Partner
 - SAP-Certified "Services Partner"
 - Over 12 years of SAP Consulting Experience
 - 250+ Consultants
 - Extensive Relationships with Global SAP Partners
 - Offshore Development Center

Once the Business Impact Analysis phase is completed, COMSYS' ERP SAP team works with you to formulate the actual Disaster Recovery Plan for each of your locations, with mission-critical SAP applications. This plan clearly defines who does what in the event that a disaster occurs.

The key elements to the Disaster Recovery Plan phase include:

- **Disaster Prevention Activities** – Reasonable steps that need to be taken to prevent disasters or minimize impact

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- **Communications Plan** – A method of notifying Site Recovery Team members that a disaster plan has been activated as well as a process for communicating to client employees
- **Disaster Recovery Procedures during a Disaster** – A plan to manage the crisis at hand that ensures employee safety while minimizing any negative impact to the business
- **Disaster Recovery Procedures after a Disaster** – A recovery strategy to bring all facets of the SAP landscape back to full operations as quickly as possible
- **Detailed IT Disaster Recovery Steps, which include:**
 - An inventory of all IT-related hardware, software and data files
 - A skills matrix that defines what skills are required for operating each business system
 - A list of key contact information
 - Alternative processing methods
 - IT recovery procedures for all systems defined by the SRT
- **Vendor Contact Information** – A list of critical vendors and phone numbers
- **Training Plan** – A plan to notify and train essential employees on the details of the disaster recovery plan

CLIENT BENEFITS

Key Benefits to COMSYS Disaster Recovery Planning Services:

- Improved Implementation of Mission-Critical SAP Technologies
- Focused and Prioritized Strategy During Disaster
- Reduced Reliance on Key Individuals and Functions
- Increased “Risk Awareness”
- Rapid Recovery of Business Operations

SOLUTION SUMMARY

No one can predict when a disaster will occur nor how it will impact your business. COMSYS' ERP SAP practice, with more than 15 years of experience, brings a wealth of practical and proven processes and methodologies to bear when it comes to formulating a disaster recovery plan. Our comprehensive industry experience, extensive SAP capabilities, unparalleled commitment and a proven track record all serve to protect your technology investments while minimizing damage to your SAP landscape in the event your company comes face-to-face with a disaster.

COMSYS' ERP Practice consistently delivers industry-leading SAP, Oracle, JDE and PeopleSoft solutions to a broad range of clients around the globe. With flexible delivery options ranging from staff augmentation to fully outsourced solutions, COMSYS can custom-tailor a solution for any need. With over 5,000 active consultants and employees, a 35-year history of success, and revenues approaching the billion dollar mark, COMSYS is setting the standard for technology consulting organizations around the world.